NEW to ClientTrack!

Area Ties

You will now see Area Ties as a page inside the CAS Diversion & Intake workflow. You can record a client's ties within the workflow, or view and add new ties outside of the workflow. For guidance on recording Area Ties, please see the Area Ties cheat sheet.

VI-SPDAT Prompt

The system will now ask you what type of VI-SPDAT you would like to complete when you are enrolling a household with more than one family member into Coordinated Entry (CAS). See below for guidance, or see the CAS workflow cheat sheet for more information.