

LearnHC Course Catalog List

Any user with a LearnHC account can see these courses on the Catalog and enroll themselves in the desired course. Courses may also be assigned based on requested HMIS access, agency role, or role within the CoC.

CAS Access Points

Our community's Coordinated Access System (CAS) transitioned into ClientTrack in June 2021. This transition represented a shift in our system as well as in on-the-job behaviors and processes for providers in The Homeless Collaborative. This course is intended for current HMIS users at CAS Access Points - those agencies who enroll clients into Coordinated Entry (CE), place clients on the CAS Queue (formerly Housing Priority List or HPL), and help the client gather documentation required for housing referral.

CAS Housing Providers

Our community's Coordinated Access System (CAS) transitioned into ClientTrack in June 2021. This transition represented a shift in our system as well as in on-the-job behaviors and processes for providers in The Homeless Collaborative. This course is intended for current HMIS users at CAS Housing Providers - those agencies who accept referrals from CAS Admins and connect clients to housing interventions.

DQ 101: Data Quality Measures

This course goes over the 4 data quality measures used to report on data quality in HMIS.

DQ 102: Data Quality Reporting

This course teaches how to run the Data Quality Report in ClientTrack.

HMIS 101: Introduction to HMIS

This course introduces learners to HMIS, our community's chosen system for HMIS, and HUD's basic data collection requirements.

HMIS 199: HMIS Access Refresher

This course is required to regain your HMIS if your account has been locked due to inactivity (meaning it has been longer than 60 days since you have logged in). You do not need to request enrollment in this course. When you realize that your account is inactive, you can immediately come to this course and begin it, so that you can get back to entering data as quickly as possible.

HMIS 215: Conducting and Recording the VI-SDPAT

This course is designed for case manager who will conduct the VI-SPDAT survey with clients and record that survey in HMIS. Currently, the VI-SPDAT is required for a client to be placed on the HPL and receive a housing referral.

HMIS 301: Essential Reporting - APR & CAPER

This course will walk users through how to run the APR & CAPER and submit them to Sage.

HMIS 310: Custom Reporting Using Data Explorer

This course is an introduction to Data Explorer reporting inside ClientTrack. Users will leave this course with the tools and understanding to begin building basic queries and experimenting with filters.

HMIS Data Quality Officer

This course is required for all HMIS Data Quality Officers within 30 days of being assigned to the role and submitting an HMIS Data Quality Officer Agreement. After 30 days, users will be unenrolled and the HMIS Team may request that a new Data Quality Officer is selected.

HMIS Projects: Street Outreach

This course is required as a follow-up to new user training for all users entering data for street outreach programs in HMIS.

PSE 101: PPI

Privacy Security & Ethics Part 1: What is PPI and why does it matter? This course will review how to responsibly access, use, and share client's personal information.

PSE 102: HMIS Compliance Documents

Privacy Security & Ethics Part 2: This course introduces users to the documentation that is required for HMIS participation.

PSE 103: HMIS Monitoring and Security Review

Privacy Security & Ethics Part 3: This course walks user through a typical HMIS monitoring and security review visit.