STATE OF HOMELESSNESS ADDRESS 2020
KAREN HUGHES
COC BOARD CHAIR
SUPPORTING SPONSORS
EVENT SPONSORS

- Children’s Health
- Congregation Shearith Israel
- Daniel Roby
- Ellen Magnis
- Promise House
- St. Matthew's Cathedral
- Temple Emanu-El
- The Salvation Army
- The Vogel Alcove
OUR MISSION

Lead the development of an effective homeless response system that will make the experience of homelessness in Dallas and Collin Counties rare, brief and non-recurring.
OUR VISION

To end homelessness
and
be the best Continuum of Care in the country.
PURPOSE OF SOHA

• To collectively **review data** and derive knowledge about the nature and extent of homelessness

• To give an **honest assessment of our system** and our progress toward ending homelessness

• To **inform our decisions** on how to move forward and build an effective homeless response system

• To **continue a discussion that leads to new ideas and insights** from all persons on how to **make homelessness rare, brief and non-recurring** in our community
2020 POINT IN TIME COUNT
## ALL HOMELESS INDIVIDUALS
### 2020 POINT IN TIME COUNT

<table>
<thead>
<tr>
<th>Year</th>
<th>Unsheltered UN</th>
<th>Emergency Sheltered ES</th>
<th>Safe Haven SH</th>
<th>Transitional Housing TH</th>
<th>Total</th>
<th>Change Year to Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>1,619</td>
<td>1,938</td>
<td>50</td>
<td>864</td>
<td>4,471</td>
<td>-1.4%</td>
</tr>
<tr>
<td>2019</td>
<td>1,452</td>
<td>2,313</td>
<td>49</td>
<td>724</td>
<td>4,538</td>
<td>+9%</td>
</tr>
<tr>
<td>2018</td>
<td>1,341</td>
<td>1,991</td>
<td>23</td>
<td>785</td>
<td>4,140</td>
<td>+9%</td>
</tr>
<tr>
<td>2017</td>
<td>1,087</td>
<td>1,861</td>
<td>19</td>
<td>822</td>
<td>3,789</td>
<td>-.5%</td>
</tr>
</tbody>
</table>

*16.2% decrease in Emergency Sheltered homelessness
11.5% increase in Unsheltered homelessness*
Count conducted on Thursday, January 23, 2020 at approximately 8:00 pm with temperatures in the 50’s

Continued improvement in coverage area with over 1,750 volunteers and more area covered than any year previously

*Counting Us* smart device app fully adopted using GPS mapping and survey

GIS generated maps for volunteer assignment and document coverage areas

Data analyzed and deduplicated
2020 UNSHELTERED SURVEY DATA SOURCE

Interviews 2018 2019 2020
525 730 943
40% 51% 58%

Observations 2018 2019 2020
816 722 676
60% 49% 42%
METHODOLOGY – SHELTERED HOMELESS

- HMIS system and Counting Us reports for 53 Emergency Shelter, Safehaven and Transitional Housing agencies
- Counting Us Excel template for 16 non-HMIS user agencies and domestic violence providers
- Deduplication analysis against other sheltered data AND unsheltered data
INCREASE IN HOMELESSNESS NATIONALLY

• “Homelessness increased for the third year in a row.”

• 3% increase in homelessness
  Roughly 568,000 people are homeless nationally.

• 63% are sheltered and 37% are unsheltered.

HUD: Part I  2019 Annual Homeless Assessment Report (AHAR)
<table>
<thead>
<tr>
<th>City</th>
<th>2020 PIT</th>
<th>Proportion of all UN</th>
<th>2019 PIT</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dallas</td>
<td>1,275</td>
<td>78.75%</td>
<td>1,153</td>
<td>+122</td>
</tr>
<tr>
<td>Grand Prairie</td>
<td>57</td>
<td>3.52%</td>
<td>27</td>
<td>+30</td>
</tr>
<tr>
<td>Garland</td>
<td>12</td>
<td>.74%</td>
<td>130</td>
<td>-118</td>
</tr>
<tr>
<td>Irving</td>
<td>43</td>
<td>2.67%</td>
<td>22</td>
<td>+21</td>
</tr>
<tr>
<td>Mesquite/Balch Springs</td>
<td>21</td>
<td>1.29%</td>
<td>12</td>
<td>+9</td>
</tr>
<tr>
<td>Farmers Branch</td>
<td>7</td>
<td>0.43%</td>
<td>8</td>
<td>-1</td>
</tr>
<tr>
<td>Carrollton</td>
<td>10</td>
<td>0.62%</td>
<td>14</td>
<td>-4</td>
</tr>
<tr>
<td>Addison</td>
<td>1</td>
<td>0.06%</td>
<td>6</td>
<td>-5</td>
</tr>
<tr>
<td>Coppell (0), University Park (0), Farmersville (0), Duncanville (4),</td>
<td>4</td>
<td>0.24%</td>
<td>5</td>
<td>-1</td>
</tr>
</tbody>
</table>

Total Dallas County: 1,430 88.32% 1,377 +44

Total Unsheltered: 1,619 1,452
## Unsung Homeless by City in Collin County

<table>
<thead>
<tr>
<th>City</th>
<th>2020 PIT</th>
<th>Proportion of all UN</th>
<th>2019 PIT</th>
<th>Change</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plano</td>
<td>93</td>
<td>5.74%</td>
<td>47</td>
<td>+46</td>
</tr>
<tr>
<td>Frisco</td>
<td>3</td>
<td>0.19%</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>McKinney</td>
<td>80</td>
<td>4.94%</td>
<td>13</td>
<td>+67</td>
</tr>
<tr>
<td>Wylie</td>
<td>8</td>
<td>0.5%</td>
<td>9</td>
<td>-1</td>
</tr>
<tr>
<td>Nevada</td>
<td>0</td>
<td>0%</td>
<td>2</td>
<td>-2</td>
</tr>
<tr>
<td>Allen</td>
<td>5</td>
<td>0.31%</td>
<td>1</td>
<td>+4</td>
</tr>
<tr>
<td><strong>Total Collin County:</strong></td>
<td><strong>189</strong></td>
<td><strong>11.68%</strong></td>
<td><strong>75</strong></td>
<td><strong>+113</strong></td>
</tr>
<tr>
<td><strong>Total Unsheltered:</strong></td>
<td><strong>1,619</strong></td>
<td></td>
<td><strong>1,452</strong></td>
<td></td>
</tr>
</tbody>
</table>
2020 GENDER OF UNSHELTERED HOMELESS

Men: 76%  
Women: 24%  
Transgender/NB: < 1%

<table>
<thead>
<tr>
<th>Gender Type</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female</td>
<td>252</td>
<td>282</td>
<td>349</td>
</tr>
<tr>
<td>Male</td>
<td>900</td>
<td>1044</td>
<td>1125</td>
</tr>
<tr>
<td>Non Binary</td>
<td>2</td>
<td>3</td>
<td>3</td>
</tr>
</tbody>
</table>
AGES OF THE UNSHELTERED HOMELESS POPULATION

<table>
<thead>
<tr>
<th>Age Group</th>
<th>2018</th>
<th>2019</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt; 17</td>
<td>10</td>
<td>5</td>
<td>6</td>
</tr>
<tr>
<td>18-24</td>
<td>55</td>
<td>61</td>
<td>69</td>
</tr>
<tr>
<td>25-34</td>
<td>204</td>
<td>274</td>
<td>240</td>
</tr>
<tr>
<td>35-44</td>
<td>371</td>
<td>412</td>
<td>354</td>
</tr>
<tr>
<td>45-54</td>
<td>412</td>
<td>409</td>
<td>399</td>
</tr>
<tr>
<td>55-61</td>
<td>230</td>
<td>231</td>
<td>262</td>
</tr>
<tr>
<td>62+</td>
<td>110</td>
<td>99</td>
<td>109</td>
</tr>
</tbody>
</table>
2020 RACE OF THE UNSHELTERED HOMELESS POPULATION

- BLACK: 47%
- WHITE: 39%
- ASIAN: 1%
- AM IND/ALASKAN: 2%
- OTHER: 11%
## HOUSEHOLDS WITH CHILDREN
### POINT IN TIME COUNT

<table>
<thead>
<tr>
<th>2020</th>
<th>UN</th>
<th>ES</th>
<th>TH</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Households with Adults and Children</td>
<td>2</td>
<td>157</td>
<td>115</td>
<td>274</td>
</tr>
<tr>
<td>Total Adults</td>
<td>4</td>
<td>175</td>
<td>134</td>
<td>313</td>
</tr>
<tr>
<td>Total Children</td>
<td>4</td>
<td>345</td>
<td>256</td>
<td>605</td>
</tr>
<tr>
<td>Total Persons in Families</td>
<td>8</td>
<td>520</td>
<td>390</td>
<td>918</td>
</tr>
<tr>
<td>Unaccompanied Youth/Parenting Youth Under 18</td>
<td>3</td>
<td>49</td>
<td>5</td>
<td>57</td>
</tr>
</tbody>
</table>

**Total Homeless Children**

**662**

14.8% of the homeless population are children under 18
### Homeless Veterans Point in Time Count

<table>
<thead>
<tr>
<th></th>
<th>UN</th>
<th>ES</th>
<th>SH</th>
<th>TH</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Individual Veterans</td>
<td>73</td>
<td>162</td>
<td>28</td>
<td>91</td>
<td>354</td>
</tr>
<tr>
<td>Veterans in Families</td>
<td>0</td>
<td>5</td>
<td>0</td>
<td>2</td>
<td>14</td>
</tr>
<tr>
<td>Chronically Homeless Veterans</td>
<td>18</td>
<td>47</td>
<td>12</td>
<td>0</td>
<td>77</td>
</tr>
</tbody>
</table>

9.6% of all homeless individuals report to be veterans in 2020, 368
11.3% of all homeless individuals report to be veterans in 2019, 431
8% of all homeless individuals report to be veterans in 2018, 331
CHRONICALLY HOMELESS

Definition:
Homeless **at least 1 year**
Or
Homeless four or more times in the last 3 years where the cumulative time homeless is at least 1 year
And possess a documented **disabling condition**
CHRONICALLY HOMELESS POPULATION
POINT IN TIME COUNT

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>UN</th>
<th>ES</th>
<th>Safehaven</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chronically Homeless Individuals</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chronically Homeless Persons in Families</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2020</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UN</td>
<td>179</td>
<td></td>
<td></td>
<td>34</td>
<td>485</td>
</tr>
<tr>
<td>ES</td>
<td>272</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Safehaven</td>
<td></td>
<td>18</td>
<td></td>
<td></td>
<td>18</td>
</tr>
<tr>
<td>Total</td>
<td>503</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

• Chronic Homelessness in 2020 – 11.2% of the population, up by .9% from 2019
2019 Data Overview

• ~4,600 total calls (not unduplicated) fielded via Homeless Crisis Help Line - Option 3 for Families w/ Children
  – ~2700 full pre-screenings (unduplicated) done to determine eligibility for emergency services and priority of service need
  – ~700 calls quickly helped on first call – referral to appropriate resource or different access point
• ~1,600 families identified who met HUD definition of homelessness. Those in most urgent need were instructed to come in for same-day service for full assessment and attempt at diversion (equates to ~4,800 children).
  • ~750 families diverted from shelter
  • ~550 families triaged to shelter/overflow/hotel
  • ~300 families opted not to seek full assessment services, were seeking a specific resolution and would not explore or accept an appropriate alternative; assumed self-resolved
• Length of stay in shelter ranged from 7 to 365 days, pointing to the complexity of housing larger families or those with multiple barriers to housing.
  – Average Length of Stay in our ES = 69 days
  – Shortest stays associated with exits to Rapid Rehousing.
• Percentage of families exiting from shelter into positive housing 69%. (benchmark 65%)
• 55% of Family Gateway families increased their income during their supportive housing stay (benchmark = 20%)
• 99% of Family Gateway families served in supportive housing remained stably housed (benchmark = 77%)
“ALMOST” HOMELESS INDIVIDUALS AND FAMILIES

- Dallas and Collin County Independent School Districts (ISD) report 6,058 kids in families that are doubled up.

- Child Poverty Action Lab – *Housing in Dallas Report*:
  - A minimum wage worker paying Fair Market Rent for a 1 BR Apt will pay 87% of his/her income for rent.
  - In 2016 in Dallas there were 4,345 evictions or 12/day.
  - Between 2008 and 2018 there was a 42% decline in low rent units (below $800/month).
SYSTEM ANALYSIS AND PERFORMANCE
## MC HOUSING NEEDS ASSESSMENT

<table>
<thead>
<tr>
<th>Housing Type</th>
<th>Current Capacity</th>
<th>Number of People Not Served Annually</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transitional Housing</td>
<td>1,128</td>
<td>0</td>
</tr>
<tr>
<td>Rapid Rehousing</td>
<td>423</td>
<td>2,100</td>
</tr>
<tr>
<td>Permanent Supportive Housing</td>
<td>3,028</td>
<td>1,764</td>
</tr>
</tbody>
</table>
## CONTINUUM OF CARE SYSTEM PERFORMANCE
*(THE GOOD)*

<table>
<thead>
<tr>
<th>HUD Metrics</th>
<th>FY 17-18</th>
<th>FY 18-19</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of persons who entered the system as first time homeless</td>
<td>7,446</td>
<td>7,360</td>
<td>-86</td>
</tr>
<tr>
<td>Exits to Permanent Housing Destinations from Street Outreach</td>
<td>117</td>
<td>389</td>
<td>+262</td>
</tr>
<tr>
<td>Exits to Permanent Housing Destinations (%)</td>
<td>16%</td>
<td>19%</td>
<td>+3%</td>
</tr>
</tbody>
</table>
## CONTINUUM OF CARE SYSTEM PERFORMANCE

*THE BAD AND THE UGLY*

<table>
<thead>
<tr>
<th>HUD Metrics</th>
<th>FY 17-18</th>
<th>FY 18-19</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Persons Served</td>
<td>7,134</td>
<td>8,535</td>
<td>+1,401</td>
</tr>
<tr>
<td>Exit or stayed in Permanent Housing (%)</td>
<td>97%</td>
<td>89%</td>
<td>-8%</td>
</tr>
<tr>
<td>Change in earned income for adult leavers (%)</td>
<td>18%</td>
<td>18%</td>
<td>0%</td>
</tr>
<tr>
<td>Change in earned income for adult stayers (%)</td>
<td>9%</td>
<td>9%</td>
<td>0%</td>
</tr>
</tbody>
</table>
WHAT WE KNOW
HOMELESS MANAGEMENT INFORMATION SYSTEM

CLIENT TRACK

CONTRACT COMPLETE, JUNE 2019

SYSTEM TRANSITION STARTS, JULY 2019

GO LIVE! NOVEMBER 2019

TRAIN 300+ HMIS NEW USERS

COORDINATED ENTRY, JANUARY 2020
WHAT WE KNOW

• 4,471 people are homeless on any one night: sheltered and unsheltered
• Overall homelessness decreased
• Family homelessness decreased
• Veteran homelessness decreased
• Chronic homelessness increased
• Unsheltered homelessness increased and is moving around our CoC, even while outreach teams made more referrals from the streets
• Homelessness decreased in the ages 25 - 34 and 45 - 54
• Earned incomes are not increasing
WHY (INITIAL THOUGHTS)

• Overall homelessness decreased – Some services are working.
• Family homelessness decreased – Diversion is working.
• Veteran homelessness decreased – Focusing efforts on this population is working.
• Chronic homelessness increased – We still don’t have enough Permanent Supportive Housing units or turnover in those units.
• Unsheltered homelessness increased and moved around, even while outreach teams made more referrals to housing – Outreach is not solving the problem community wide.
• Homelessness decreased for those ages 25 - 34 and 45 - 54 – Adding Rapid ReHousing services is working for these age ranges.
• Earned incomes are not increasing – The CoC has not figured out how to do this yet.
THE SCHOOL OF CORONAVIRUS

- It is teaching us to look out for everyone in our community.
- It is teaching us that as a community we can and will go to great lengths to keep each other safe.
- It is teaching us that our community is only as strong as the weakest in our community.
- It is teaching us that we are all connected.
- It is teaching us that a home is more than four walls and a roof. A Home is:
  - Healthcare
  - Public Safety
  - Family
  - Community
- It is teaching our community how to end homelessness.
STRATEGIC PLANNING

SOHA
CONTINUUM OF CARE

• Recommendations:
  • Bring Diversion up to scale.
  • Improve Outreach to ensure better consistency and effectiveness, not just moving people around.
  • Analyze how Rapid ReHousing is working and replicate it.
  • End Veteran Homelessness already, it’s overdue.
  • Develop a data dashboard for the community.
  • Do a deeper system analysis with the best tools out there.
  • Figure out how to help the people we serve increase their income.
GOVERNMENT

• Recommendations:
  • Develop a way to build more affordable housing in all areas of our counties.
  • Remove barriers for landlords and property owners to be able to work with homeless service providers.
  • Be strategic about how government funding is spent. Align it with the goals of the homeless response system.
  • Require that anyone who uses government funds share information with the Homeless Management Information System.
  • Model collaboration and community first approaches.
  • Educate yourselves, your colleagues and your community about homelessness.
  • Listen to the experts and give them the opportunity to help make good decisions.
COMMUNITY

• Recommendations:
  • Create a funders collaborative to create larger collective impact and to focus funding on big changes for the system.
  • We need community champions to help us get everyone moving in the same direction, you know who you are….we are ready for you to step up.
  • Be strategic about how you spend your resources. Encourage any organizations where you volunteer or donate to join the Continuum of Care.
  • Advocate for more affordable housing and funding for homeless service providers.
  • Ask your elected officials to be part of the efforts to end homelessness.
  • Don’t blame homeless people for system failures.
  • Know that ending homelessness is better for everyone in the community.
The strength of a nation derives from the integrity of the home.

Confucius
THE WILL OF THE PEOPLE

BIG DALLAS ONE

COLLIN, ALL IN

We have shown we can.
We have shown we must.
We have shown our unity.
The only thing left to show is our WILL.

Will we show everyone what makes us the BEST CITIES, in the BEST COUNTIES, in the BEST STATE, in the BEST COUNTRY.

It is time to show everyone that WE WILL END HOMELESSNESS.
YOUR QUESTIONS?