



MDHA Homeless Response System Community Dashboard

A quarterly report on the effectiveness of the system of care for the homeless

This Homeless Response System Community Dashboard provides a snapshot of the core system metrics that inform us on achievements in moving individuals from homelessness to permanent housing. report is based on data that comes directly from agencies reporting into MDHA’s Homeless Management Information System (HMIS).

Dashboard Reporting Period: October 1, 2017 through December 31, 2017

Housing Demand/Need						
1. Overall demand for housing	2016 Q4	2017 Q1	2017 Q3	2017 Q4	Change #	Change %
a. Number of persons on the Housing Priority List on last day of quarter:	248	272	670	744	+74	+11%
b. Number of persons permanently housed from the Housing Priority List:	67	53	76	65	-11	-14%
c. Number of new persons added to the Housing Priority List:	198	123	278	271	-7	-2.5%
d. Number of persons removed from the Housing Priority List other than housed	0	15	29	7	-22	-76%
2. Progress in ending chronic homelessness						
a. Total number of chronically homeless persons on the Housing Priority List on last day of quarter:	107	100	210	187	-23	-11%
b. Total number of chronically homeless persons permanently housed from the Housing Priority List:	30	35	38	29	-9	-24%
c. Total number of new chronically homeless persons added to the Housing Priority List Baseline:	97	50	92	82	-10	-11%
d. Total number of chronically homeless persons removed from the Housing Priority List with no known exit:	0	11	0	0	-	-
e. Total number of chronically homeless persons removed from the Housing Priority List due to death:	0	3	0	0	-	-
3. Progress in ending veteran homelessness	2016 Q4	2017 Q1	2017 Q3	2017 Q4	Change #	Change %
a. Total number of homeless veterans:	370	278	244	356	+112	+46%
b. Total number of homeless veterans permanently housed:	42	49	38	53	+15	+39%
c. Total number of new homeless veterans:	120	128	219	195	-24	-11%
d. Total number of homeless veterans no longer in the system of care with no known exit:	37	15	35	13	-22	-63%

4. Progress in ending unaccompanied youth homelessness	2016 Q4	2017 Q1	2017 Q3	2017 Q4	Change #	Change %
a. Total number of unaccompanied homeless youth aged 17 or under during the quarter:	25	80	104	94	-10	-10%
b. Total number of unaccompanied homeless youth aged 17 or under permanently housed:	8	31	30	23	-7	-23%
c. Total number of transitional aged youth 18-24:	81	84	92	78	-14	-15%
d. Total number of transitional aged youth 18-24 permanently housed:	1	7	0	1	+1	-
5. Progress in ending family homelessness	2016 Q4	2017 Q1	2017 Q3	2017 Q4	Change #	Change %
a. Total number of persons in homeless families with children:	71 HHLD/197 persons	122 HHLD/362 persons	109 HHLD/ 380 persons	232 HHLD/ 789 persons	+123 HHLD/ 409 persons	+113% HHLD
b. Total number of persons in homeless families with children permanently housed:	25 HHLD/62 persons	19 HHLD/52 persons	18 HHLD/ 53 persons	55 HHLD/ 244 persons	+37 HHLD/ +191 persons	+205% HHLD
c. Total number of new persons in homeless families with children:	29 HHLD/77 persons	49 HHLD/150 persons	36 HHLD/105 persons	159 HHLD/ 503 persons	+123 HHLD/ +398 persons	+342% HHLD
d. Total number of families with children no longer in the system of care with no known exit:	4 HHLD/ 8 persons	5 HHLD/ 13 persons	5 HHLD/ 13 persons	17 HHLD/ 78 persons	+12 HHLD/ +65 persons	+240% HHLD

Housing Supply								
6. Permanent Supportive Housing Occupancy	Q4 2016	%	Q1 2017	%	Q3 2017	%	Q4 2017	%
a. Average occupancy rate of permanent supportive housing:	1,854/2,056	90%	1,942/2,158	90%	1,831/2,050	89%	1,781/1,772	100%
b. Average occupancy rate of Veterans VASH permanent supportive housing:	619 leases/ 724 vouchers	85%	629 leases/ 724 vouchers	85%	607 leases/ 724 vouchers	84%	594 leases/ 724 vouchers	83%
c. Positive exits from permanent supportive housing to a permanent housing destination:	121 of 151	80%	149 of 221	67%	70 of 103	68%	33 of 62	53%
d. Negative exits from permanent supportive housing to unknown destination or return to homelessness:	30 of 151	20%	64 of 221	29%	33 of 103 (4 deaths)	32%	20 of 62 (7 deaths)	32%
i. Don't Know/Refused or Missing Info:	2 of 30		23 of 64		7 of 33		8 of 20	
	Q4 2016		Q1 2017		Q3 2017		Q4 2017	Change/ Avg.
e. Average length of stay of persons leaving permanent supportive housing:	812 days		1,032 days		1,081 days		940 days	-141 days/ 2.6 yrs
f. Total new permanent supportive housing beds/units added to the inventory:	50/50		102/102		0/0		0/0	
g. Total permanent supportive housing beds/units removed from the inventory:	0/0		289/289		108/48		Loss (278 beds)	
7. Rapid Rehousing Occupancy: (does not include domestic violence)								
	Q4 2016	%	Q1 2017	%	Q3 2017	%	Q4 2017	Change
a. Number of Persons in RRH rapid rehousing:	602		537		727		618	-15%
b. Positive exits from rapid rehousing to a permanent housing destination:	182 of 241	76%	146 of 173	84%	151 of 197	77%	119 of 143 83%	+6%
c. Negative exits from rapid rehousing to unknown destination or return to homelessness	59 of 241	24%	24 of 173	14%	46 of 197	23%	24 of 143 17%	-6%
i. Don't Know/Refused or Missing Information:	12 of 59		4 of 24		13 of 46		7 of 24	
d. Average length of stay of persons leaving RRH:	168 days		129 days		218 days		266 days	+48 days

8. Transitional and Safe Haven Housing Occupancy (does not include domestic violence programs)	Q4 2016	%	Q1 2017	%	Q3 2017	%	Q4 2017	Change
a. Average occupancy rate of transitional and safe haven housing:	232 persons /284 beds	82%	221 persons /243 beds	91%	227 persons /240 beds	95%	216 persons /226 beds 96%	+1%
b. Positive exits from transitional and safe haven housing to a permanent housing destination:	72 of 100	72%	31 of 55	56%	28 of 49	57%	18 of 23 78%	+22%
c. Negative exits from transitional and safe haven housing to unknown destination or return to homelessness:	28 of 100	28%	12 of 55	22%	21 of 49 (1 death)	43%	5 of 23 22% (0 death)	-21%
i. Don't Know/Refused or Missing Information:	7 of 28		0 of 12		11 of 21		2 of 5	
d. Average length of stay of persons leaving transitional and safe haven housing:	216 days		250 days		234 days 7.8 months		133 days 4.4 months	-101 days
9. Emergency Shelter Occupancy								
<i>(data does not include non-HMIS user agencies or domestic violence shelters)</i>	Q4 2016	%	Q1 2017	%	Q3 2017	%	Q4 2017	%
a. Average occupancy rate of emergency shelter beds:	779 persons /857 beds	91%	866 persons /902 beds	96%	926 persons /912 beds	102%	1,130/1,125	100%
b. Positive exits from emergency shelter to a permanent housing destination: <i>(positive exits of total exits in the quarter)</i>	105 of 680	15%	126 of 740	17%	177 of 732	24%	178 of 1,466	12%
c. Positive exits from emergency shelter to transitional housing destination:	17 of 680	3%	33 of 740	4%	15 of 732	2%	27 of 1,466 %	2%
d. Negative exits (including no exit interview) from emergency shelter:	537 of 680	79%	526 of 740	71%	495 of 732 (3 deaths)	68%	1,205 of 1,466 (0 deaths)	82%
i. Don't Know/Refused or Missing Information:	474 of 537		251 of 526		60 of 495		224 of 1,466	
e. Average length of stay of persons leaving emergency shelter:		72 days		50 days		53 days		49 days

Key: Positive/Negative Exits

Positive Exits	Negative Exits
Any Ownership	Any Medical, Behavioral, or Substance Treatment facility
Any Rental	Deceased
Foster care home or group foster care home	Emergency Shelter, Transitional Housing, Safe Haven
Long-term care facility or nursing home	Hotel or motel paid for with/without emergency shelter voucher
Moved from one HOPWA funded project to HOPWA PH	Jail, prison, or juvenile detention facility
Permanent housing (other than RRH) for formerly homeless persons	Moved from one HOPWA funded project to HOPWA TH
Staying or living with family or friends, permanent tenure	Place not meant for habitation (abandoned building/outside)
	Residential project or halfway house with no homeless criteria
	Staying or living with family or friends, temporary tenure (e.g. room, apartment or house)