



MDHA Homeless Response System Community Dashboard

A quarterly report on the effectiveness of the system of care for the homeless

This Homeless Response System Community Dashboard provides a snapshot of the core system metrics that inform us on achievements in moving individuals from homelessness to permanent housing. report is based on data that comes directly from agencies reporting into MDHA’s Homeless Management Information System (HMIS). For questions on the dashboard, contact Cindy J. Crain at cindy.crain@mdhadallas.org.

Dashboard Reporting Period: January 1, 2017 through March 31, 2017

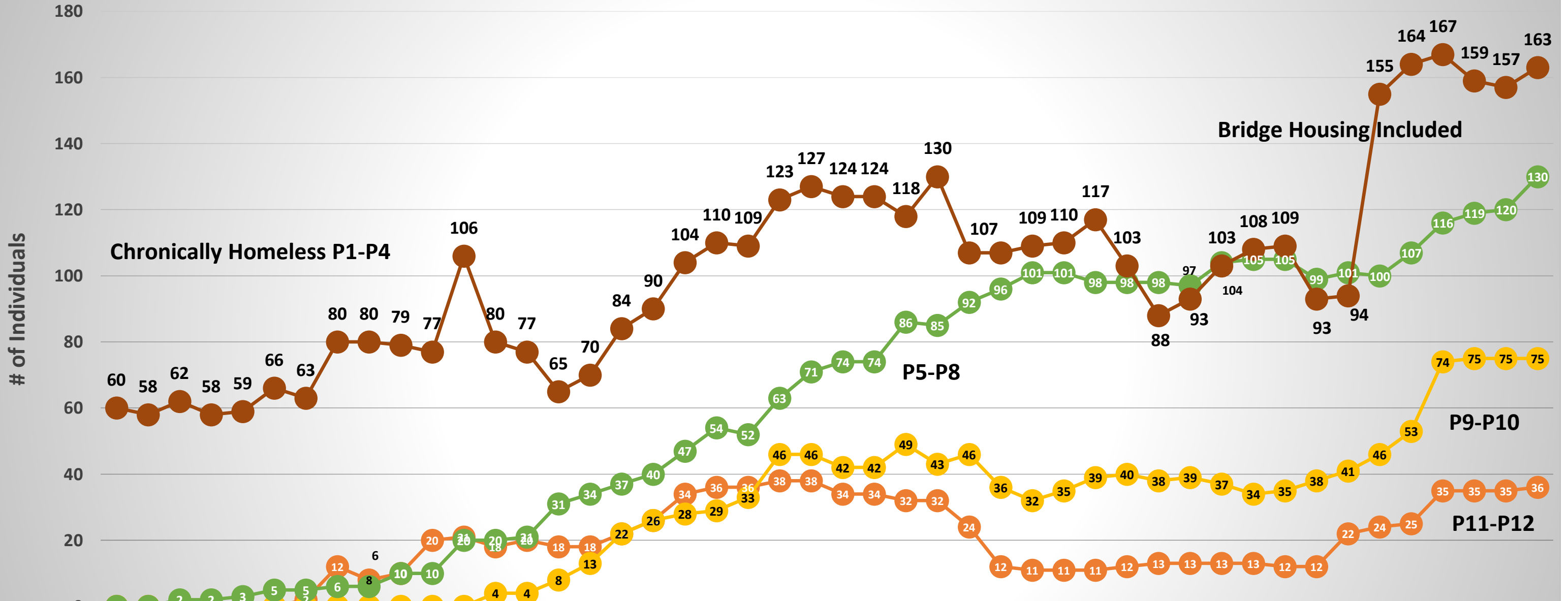
Housing Demand/Need				
	2016	2017		
1. Overall demand for housing	Q4	Q1	Change	%
a. Total number of persons on the Housing Priority List on last day of quarter:	248	272	24	9.68%
b. Total number of persons permanently housed from the Housing Priority List:	67	53	(14)	-20.90%
c. Total number of new persons added to the Housing Priority List:	198	123	(75)	-37.88%
d. Total number of persons removed from the Housing Priority List other than housed	0	15	15	
2. Progress in ending chronic homelessness				
a. Total number of chronically homeless persons on the Housing Priority List on last day of quarter:	107	100	(7)	-6.54%
b. Total number of chronically homeless persons permanently housed from the Housing Priority List:	30	35	5	16.67%
c. Total number of new chronically homeless persons added to the Housing Priority List Baseline:	97	50	(47)	-48.45%
d. Total number of chronically homeless persons removed from the Housing Priority List with no known exit:	0	11	11	
e. Total number of chronically homeless persons removed from the Housing Priority List due to death:	0	3	3	
3. Progress in ending veteran homelessness	Q4	Q1	Change	%
a. Total number of homeless veterans:	370	278	(92)	-24.86%
b. Total number of homeless veterans permanently housed:	42	49	7	16.67%
c. Total number of new homeless veterans:	120	128	8	6.67%
d. Total number of homeless veterans no longer in the system of care with no known exit:	37	15	(22)	-59.46%

4. Progress in ending unaccompanied youth homelessness				
a. Total number of unaccompanied homeless youth aged 18 or under during the quarter:	93	146	53	56.99%
b. Total number of transitional aged youth 18-24:	27	25	(2)	-7.41%
c. Total number of unaccompanied homeless youth aged 18 or under permanently housed:	37	11	(26)	-70.27%
d. Total number of transitional aged youth 18-24 permanently housed:	2	7	5	250.00%
5. Progress in ending family homelessness				
a. Total number of persons in homeless families with children:	71 HHLD/197 persons	122 HHLD/362 persons	165	83.76%
b. Total number of persons in homeless families with children permanently housed:	25 HHLD/62 persons	19 HHLD/52 persons	(10)	-16.13%
c. Total number of new persons in homeless families with children:	29 HHLD/77 persons	49 HHLD/150 persons	73	94.80%
d. Total number of families with children no longer in the system of care with no known exit:	4 HHLD/ 8 persons	5 HHLD/13 persons	4	50.00%
<u>Housing Supply</u>				
6. Permanent Supportive Housing Occupancy	Q4 2016		Q1 2017	
a. Average occupancy rate of permanent supportive housing:	1,854/2,056	90%	1,942/2,158	90%
b. Average occupancy rate of Veterans VASH permanent supportive housing:		85%		85%
c. Positive exits from permanent supportive housing to a permanent housing destination:	121 of 151	80%	149 of 221	67%
d. Negative exits from permanent supportive housing to unknown destination or return to homelessness:	30 of 151	20%	64 of 221	29%
i. Don't Know/Refused or Missing Information within negative exits:	2 of 151	1%	23 of 221	10%
e. Average length of stay of persons leaving permanent supportive housing:		812 days		724 days
f. Total new permanent supportive housing beds/units added to the inventory:		50/50		102/102
g. Total permanent supportive housing beds/units removed from the inventory:		0/0		289/289
7. Rapid Rehousing Occupancy: (does not include domestic violence programs)				
a. Number of Persons in RRH rapid rehousing:		602		537
b. Positive exits from rapid housing to a permanent housing destination:	182 of 241	76%	146 of 173	84%
c. Negative exits from rapid housing to unknown destination or return to homelessness:	59 of 241	24%	24 of 173	14%
i. Don't Know/Refused of Missing Information within negative exits:	12 of 241	5%	4 of 173	2%

d. Average length of stay of persons leaving RRH:		168 days		129 days
8. Transitional and Safe Haven Housing Occupancy (does not include domestic violence programs)				
a. Average occupancy rate of transitional and safe haven housing:	232 persons /284 beds	82%	221 persons /243 beds	91%
b. Positive exits from transitional and safe haven housing to a permanent housing destination:	72 of 100	72%	31 of 55	56%
c. Negative exits from transitional and safe haven housing to unknown destination or return to homelessness:	28 of 100	28%	12 of 55	22%
i. Don't Know/Refused or Missing Information within negative exits:	7 of 100	7%	0 of 55	0%
d. Average length of stay of persons leaving transitional and safe haven housing:		216 days		250 days
9. Emergency Shelter Occupancy (<i>data does not include domestic violence victim shelters</i>)				
a. Average occupancy rate of emergency shelter beds:	779 persons /857 beds	91%	866 persons /902 beds	96%
b. Positive exits from emergency shelter to a permanent housing destination:	105 of 680	15%	126 of 740	17%
c. Positive exits from emergency shelter to transitional housing destination:	17 of 680	3%	33 of 740	4%
d. Negative exits (including no exit interview) from emergency shelter:	537 of 680	79%	526 of 740	71%
i. Don't Know/Refused or Missing Information within negative exits:	474 of 680	70%	251 of 740	34%
e. Average length of stay of persons leaving emergency shelter:		72 days		50 days

Analysis of Dashboard Findings: Measure 1: Housing rates of prioritized persons have slowed slightly. MDHA implemented standard weekly process of updating the HPL to include priority status, confirming housing rates, and removing inactive clients to improve the accuracy of the list. **Measure 2:** Improvement in number of chronic homeless housed. DOPS process will be used to improve accuracy of actual number of chronic homeless compared to annual self-report during the point in time count. **Measure 3:** Good improvement in housing rates and documentation of veterans in the system of care. **Measure 4:** Significant increase in youth enrolled in emergency shelter and transitional housing. **Measure 5:** Significant increase in families with children partly due to improved turnover rate in family shelter which increases capacity to serve more over the quarter. **OVERALL DEMAND:** housing rate slowing as housing programs improve occupancy and thus reduction in available beds. **Measure 6:** PSH occupancy basically no change. Increase in negative exits and missing exits. Loss of housing from discontinued project based voucher beds. **Measure 7:** Most positive metrics of quarter in improved exits to permanent housing with shorter terms of subsidy (length of stay). The CoC still has unutilized RRH capacity from Emergency Solutions Grant funding that must be activated to continue the positive impact of RRH programs. **Measure 8:** Reduction in transitional housing inventory in lieu of new rapid rehousing inventory. Majority of TH is youth and transitional youth. Occupancy improved but housing stability decreased. **Measure 9:** Note that this measure is only HMIS participating shelters. There are currently 2,220 non-domestic violence shelter beds and measure reflects only 45% of actual data. Improved occupancy, improved documentation of exits and HMIS data quality. Significant reduction in length of stay which improves as system targets chronic homeless with extensive lengths of stay in homelessness (the purpose of Measure 1 housing priority list). **OVERALL SUPPLY:** Good improvement in using the beds we have. Improved data collection in HMIS (known exits).

Housing Priority List Tracker May 22, 2017



	May w3	May w4	June w1	June w2	June w3	June w4	July w2	July w3	July w4	Aug w1	Aug w2	Aug w3	Aug w4	Sep w1	Sept w2	Sep w3	Sep w4	Oct w1	Oct w2	Oct w3	Oct w4	Nov w1	Nov w2	Nov w3	Nov w4	Dec w1	11-Dec	19-Dec	2-Jan	9-Jan	17-Jan	30-Jan	6-Feb	13-Feb	20-Feb	26-Feb	7-Mar	13-Mar	21-Mar	26-Mar	27-Mar	10-Apr	24-Apr	1-May	9-May	22-May				
P11-P12	0	0	0	0	0	0	2	12	8	10	20	21	18	20	18	18	22	26	34	36	36	38	38	34	34	32	32	24	12	11	11	11	11	12	13	13	13	13	13	13	13	12	12	22	24	25	35	35	35	36
P9-P10	0	0	0	0	0	0	0	0	0	0	0	0	4	4	8	13	22	26	28	29	33	46	46	42	42	49	43	46	36	32	35	39	40	38	39	37	34	35	38	41	46	53	74	75	75	75				
P5-P8	0	0	2	2	3	5	5	6	6	10	10	20	20	21	31	34	37	40	47	54	52	63	71	74	74	86	85	92	96	101	101	98	98	98	97	104	105	105	99	101	100	107	116	119	120	130				
CH P1-P4	60	58	62	58	59	66	63	80	80	79	77	106	80	77	65	70	84	90	104	110	109	123	127	124	124	118	130	107	107	109	110	117	103	88	93	103	103	108	109	93	94	155	164	167	159	157	163			