



MDHA Homeless Response System Community Dashboard

A quarterly report on the effectiveness of the system of care for the homeless

This Homeless Response System Community Dashboard provides a snapshot of the core system metrics that inform us on achievements in moving individuals from homelessness to permanent housing. Simply put, it captures who is homeless and in need of housing, and informs the community on how well we are utilizing the housing resources we have. The dashboard is purposely centered on housing as the primary solution to homelessness. The core system metrics conform to US Department of Housing and Urban Development (HUD) performance indicators. The report is based on data that comes directly from agencies reporting into MDHA's Homeless Management Information System (HMIS). For questions on the dashboard, contact Cindy J. Crain at cindy.crain@mdhadallas.org.

Dashboard Reporting Period: October 1, 2016 through December 31, 2016

MDHA will report the next quarterly dashboard in April that will then report quarter to quarter performance changes.

Housing Demand/Need

1. Overall demand for housing

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| a. Total number of persons on the Housing Priority List on December 31, 2016: | 248 |
| b. Total number of persons permanently housed from the Housing Priority List: | 67 |
| c. Total number of new persons added to the Housing Priority List: | 198 |
| d. Total number of persons removed from the Housing Priority List with no known exit or death: | 0 |

2. Progress in ending chronic homelessness

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|--|------------|
| a. Total number of chronically homeless persons on the Housing Priority List on December 31, 2016: | 107 |
| b. Total number of chronically homeless persons permanently housed from the Housing Priority List: | 30 |
| c. Total number of new chronically homeless persons added to the Housing Priority List Baseline: | 97 |
| d. Total number of chronically homeless persons removed from the Housing Priority List with no known exit: | 0 |
| e. Total number of chronically homeless persons removed from the Housing Priority List due to death: | 0 |

3. Progress in ending veteran homelessness

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|--|------------|
| a. Total number of homeless veterans: | 370 |
| b. Total number of homeless veterans permanently housed: | 42 |
| c. Total number of new homeless veterans: | 120 |
| d. Total number of homeless veterans no longer in the system of care with no known exit: | 37 |

4. Progress in ending unaccompanied youth homelessness

- a. Total number of unaccompanied homeless youth aged 18 or under on during the quarter: **93**
- b. Total number of transitional aged youth 18-24: **27**
- c. Total number of unaccompanied homeless youth aged 18 or under permanently housed: **37**
- d. Total number of transitional aged youth 18-24 permanently housed: **2**

5. Progress in ending family homelessness

- a. Total number of homeless families with children: **326**
- b. Total number of homeless families with children permanently housed: **68**
- c. Total number of new homeless families with children: **122**
- d. Total number of families with children no longer in the system of care with no known exit: **0**

Housing Supply

6. Permanent Supportive Housing Occupancy

- a. Average occupancy rate of permanent supportive housing: **1,854/2,056 beds = 90%**
- b. Average occupancy rate of Veterans VASH permanent supportive housing: **85%**
- c. Positive exits from permanent supportive housing to a permanent housing destination: **121 of 151 = 80%**
- d. Negative exits from permanent supportive housing to unknown destination or return to homelessness: **30 of 151 = 20%**
- e. Average length of stay of persons leaving permanent supportive housing: **812 days**
- f. Total new permanent supportive housing beds/units added to the inventory: **50/50**
- g. Total permanent supportive housing beds/units removed from the inventory: **0/0**

7. Rapid Rehousing Occupancy:

- a. Number of Persons in RRH rapid rehousing: **602**
- b. Positive exits from rapid housing to a permanent housing destination: **182 of 241 = 76%**
- c. Negative exits from rapid housing to unknown destination or return to homelessness: **59 of 241 = 24%**
- d. Average length of stay of persons leaving RRH: **168 days**

8. Transitional and Safe Haven Housing Occupancy (HMIS participating programs only, no domestic violence programs)

- a. Average occupancy rate of transitional and safe haven housing: **232 persons/284 beds = 82%**
- b. Positive exits from transitional and safe haven housing to a permanent housing destination: **72 of 100 = 72%**
- c. Negative exits from transitional and safe haven housing to unknown destination or return to homelessness: **28 of 100 = 28%**
- d. Average length of stay of persons leaving transitional and safe haven housing: **216 days**

9. Emergency Shelter Occupancy (HMIS participating shelters only, no domestic violence programs)

- a. Average occupancy rate of emergency shelter beds: **779 persons/857 beds = 91%**
- b. Positive exits from emergency shelter to a permanent housing destination: **105 of 680 = 15%**
- c. Positive exits from emergency shelter to transitional housing destination: **17 of 680 = 3%**
- d. Negative exits (including no exit interview) from emergency shelter: **537 of 680 = 79%**
- e. Average length of stay of persons leaving emergency shelter: **72 days**