

# I-45 Encampment Closure Report

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May 9, 2016



## SUMMARY

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On April 11, a four-stage plan for closure of the I-45 encampment of persons experiencing homelessness began. The estimated population at that time had been reduced to 204 persons. Over the next 23 days, the community drew resources from 24 organizations across the community to successfully close the encampment on May 3, 2015.

Efforts resulted in 55 persons achieved permanent housing through permanent supportive housing, securing private affordable housing, rapid rehousing or moving back to family or friend; 32 persons moved into emergency shelters ; four persons are receiving inpatient medical or treatment care; three 3 persons are incarcerated; and one person died of natural causes while at the encampment.

On each of the four vacate dates, April 19, April 26, April 29 and May 3, residents cooperated with move out and no citations, arrests, or police action was required.

Goals for the closure followed four stages:

Stage	Sector Closed	Vacate Date	Census Goal	Census Achieved
Stage One	Sector A	April 19	190	172
Stage Two	Sector E	April 26	150	101
Stage Three	Sector D	April 29	100	77
Stage Four	Sector B and C	May 3	0	0

New street outreach case managers began employment with City Square the week of May 2 and began outreach to the two largest encampments that absorbed persons that were not housed or sheltered over the closure process. They have begun the assessment and ongoing case management services that began through the I-45 outreach initiative. Because many of these persons have a relationship with case managers and agencies, and are at various stages of outreach engagement, they will be the primary focus of ongoing street outreach beginning immediately.

**Estimate census at encampment at Haskell and I-30 5/5/2016:** 57 tents, 63 persons, 31 persons known on case management by-name list as having originated from the I-45 encampment.

**Estimate census at encampment at Coombs to Grand 5/5/2016:** 85 tents, 79 persons, 57 persons known on case management by-name list as having originated from the I-45 encampment.

Over the course of the street outreach initiative that began last July 2016, MDHA compiled a list of 300 unduplicated persons that at some point were engaged at the location of the I-45 encampment. Where able, the data was input into the CoC Homeless Management Information System to document services received and experience of homelessness.

### **Agencies Assisting with Effort**

- City of Dallas
- MDHA
- Metrocare Services
- Dallas County
- City Square
- City of Dallas Community Courts
- City of Dallas Police Department
- Family Gateway
- Family Place
- Austin Street Center
- The Bridge
- Union Gospel Mission
- Dallas Life
- The Salvation Army
- Family Endeavors
- Housing Crisis Center
- Parkland HOMES
- Veterans Affairs
- Our Calling
- Turtle Creek Recovery
- Men of Nehemiah
- New Beginnings
- Brighter Tomorrows
- Nexus

Included in this final report are the initial closure plan document and the interim reports following each closure stage.

# I-45 Encampment Closure Plan

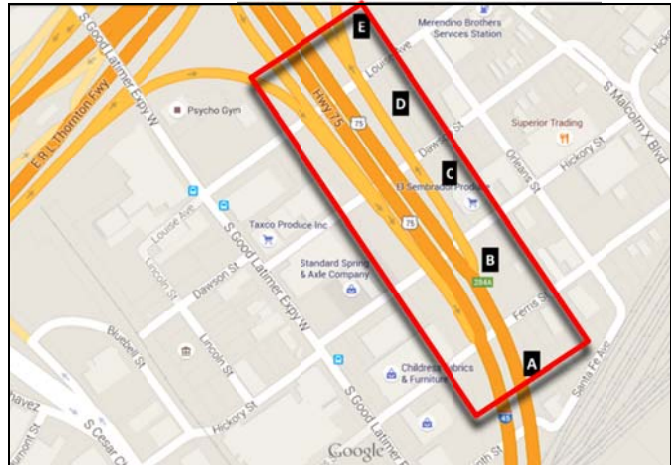
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April 11, 2016



**Plan Overview**

This action plan was developed by the City of Dallas in collaboration with the Metro Dallas Homeless Alliance. The overriding principle and first priority is the health and safety of the persons residing in the area through a systematic closure plan that will be conducted in a way to minimize trauma and maximize available resources to identify housing and shelter alternatives. This plan details the final steps in the closure of the approximate four-block encampment of homeless persons located underneath Interstate 45 between Corinth and Canyon Streets to occur on or about May 4, 2016.

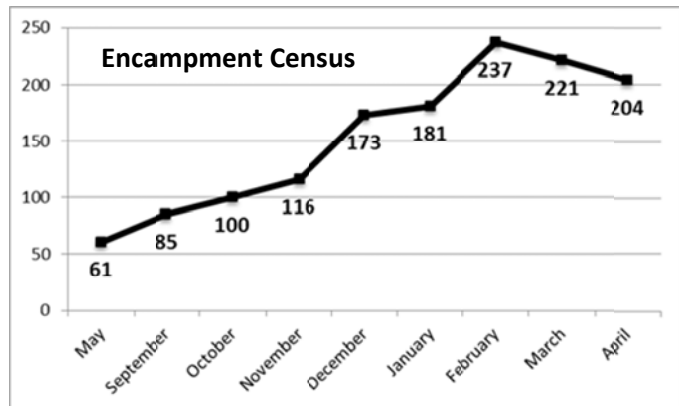


The plan proposes the incremental closure of the five-sector encampment in four stages with two tracks of work:

- 1. Provision of direct services to the residents of the encampment, and
- 2. Securing the physical space of the encampment.

Direct services will be the responsibility of homeless service providers coordinated by the Metro Dallas Homeless Alliance. The City of Dallas will take responsibility for the physical space of the encampment.

The plan estimates the current number of persons within the encampment to be 204 persons based on an April 7, 2016 census. Each stage involves incremental closure of parts of the encampment area and projects population reduction goals at the end of each stage.



The I-45 encampment closure process will end when there are no persons residing in the area and the site has been cleared and secure from re-habitation.

## **Resources**

Resources are being drawn from many parts of the community. Primary resources made available specifically identified in the plan include, but are not limited to:

### ***Metro Dallas Homeless Alliance***

- Coordination of case management and homeless service provider services (MetroCare Services, CitySquare, Parkland HOMES, The Stewpot, etc.)
- Client record, documentation and prioritization in the Homeless Management Information System
- Regular encampment census reporting
- Provision of flexible assistance funds for bus passes, transportation, temporary bridge housing, critical document costs, housing applications, deposits and related fees
- Provision of SSI/SSDI and Social Security application and navigation services
- Coordination and provision of housing search, navigation and placement services

### ***City of Dallas***

- Site port-o-lets and trash services
- Transportation shuttles for critical documents
- Case Management
- Community Court
- Housing search, navigation and placement
- Securing commitment of expanded emergency shelter space
- Site control, security and clean up

### ***Dallas County***

- Assistance with housing search, navigation and placement
- TB screening and response
- Case Management
- Client record review for housing prioritization

## **Communications**

Status updates on the progress of the encampment closure will be made at the end of each stage. Britton Banowsky, Chair of MDHA, will direct the overall closure process and provide the update reports to City officials and the community. MDHA contact is CEO Cindy J. Crain. City of Dallas contact is Ms. Bernadette Mitchell, Director of Housing and Community Services. Communication with residents of the encampment area will be divided by MDHA and the City. MDHA will communicate updates on closure, services and responding to client needs. The City

will provide all official and legal communications to residents related to closure, vacating the area and rules of trespass.

**STAGE ONE: CENSUS GOAL 190**

PEOPLE	SITE
<ul style="list-style-type: none"> <li>- Daily intensive on-site Case Management by MDHA, City of Dallas, MetroCare Services, CitySquare and other human services providers</li> <li>- Complete identification of residents for The Cottages.</li> <li>- Begin screening for eligible Healthy Community Collaborative clients.</li> <li>- Identify 30 units of affordable private apartments, boarding homes for private move-in with assistance for application fees, deposits through MDHA Flexible Assistance Fund</li> <li>- Complete critical document processes for IDs</li> <li>- Increase SSI/SSDI Social Security Application &amp; Navigation services</li> <li>- Identify SSI/SSDI applicants requiring Parkland assistance for disability diagnosis and set appointment dates at The Stewpot</li> <li>- Inform Sector A residents of eminent closure</li> <li>- Provide Sector A residents with small storage bins, backpacks to move possessions</li> <li>- Finalize housing plans for eligible veterans through VASH and SSVF</li> <li>- Finalize procedure for re-referring residents with expired Dallas Housing Authority vouchers</li> <li>- Conduct weekly resident meeting to inform of closure plans and available services</li> <li>- Complete HMIS records of 145 residents including photos</li> <li>- Finalize planning: participants and process for weekly (Thursday's 8-Noon) housing information fairs of housing options including emergency shelter, subsidized and private pay.</li> <li>- Inform Sector E residents of eminent closure</li> </ul>	<ul style="list-style-type: none"> <li>- Complete site inspection and plan for physically securing site</li> <li>- Complete Dallas Police Department encampment closure protocol</li> <li>- Post no trespassing signs</li> <li>- Finalize language and legal review of Notice To Vacate</li> <li>- Remove trash bins and porto-potties from Sector A and move to Sector B</li> <li>- Distribute written Notice to Vacate to Sector A residents</li> <li>- Close Sector A</li> <li>- Post security at Sector A to prevent re-habitation of area</li> <li>- Finalize plan for closure of Sector E</li> <li>- Secure Letter of Commitment with shelters to expand emergency shelter bed capacity</li> </ul>



**STAGE TWO: CENSUS GOAL 150**

PEOPLE	SITE
<ul style="list-style-type: none"> <li>- Daily intensive on-site Case Management by MDHA, City of Dallas, MetroCare Services, CitySquare and other human services providers</li> <li>- Identify, as necessary, interim housing for I45 residents that will move to The Cottages</li> <li>- Continue screening for eligible Healthy Community Collaborative clients and begin services to accepted clients</li> <li>- Facilitate viewing, applications and leasing of private move-in with assistance for application fees, deposits through MDHA Flexible Assistance Fund</li> <li>- Continue any un-resolved critical document processes for IDs</li> <li>- Continue SSI/SSDI Social Security Application &amp; Navigation services</li> <li>- Conduct Parkland patient assessments at The Stewpot</li> <li>- Finalize housing plans for eligible veterans through VASH and SSVF if still in residence under I-45</li> <li>- Process all re-referred residents with expired Dallas Housing Authority vouchers</li> <li>- Conduct bi-weekly resident meeting to inform of closure plans and available services</li> <li>- Conduct bi-weekly (Thursday and Day X, 8-Noon) housing information fairs of housing options including emergency shelter, subsidized and private pay</li> <li>- Conduct Case Manager/Emergency Shelter coordinating meeting</li> <li>- Provide Sector E residents with small storage bins, backpacks to move possessions</li> <li>- Inform Sector D residents of eminent closure</li> </ul>	<ul style="list-style-type: none"> <li>- Complete fence/wrap of Sector A</li> <li>- Begin fence repair of Sector E</li> <li>- Conduct Dallas Police Department patrol briefings on encampment closure protocol</li> <li>- Inspect / maintain no trespassing signs</li> <li>- Remove trash bins and porto-potties from Sector E and move to Sector D</li> <li>- Distribute written Notice to Vacate to Sector E residents</li> <li>- Close Sector E</li> <li>- Post security at Sector A and E to prevent re-habitation of area</li> <li>- Finalize plan for closure of Sector D</li> <li>- Review City of Dallas FY2014 and FY2015 Emergency Solutions Grant unused funds for re-allocation to permanent Street Outreach Services</li> </ul>

**STAGE THREE: CENSUS GOAL 100**

PEOPLE	SITE
<ul style="list-style-type: none"> <li>- Daily intensive on-site Case Management by MDHA, City of Dallas, MetroCare Services, CitySquare and other human services providers</li> <li>- Identify, as necessary, interim housing for HCC residents that will move to HCC RRH</li> <li>- Provide services to Healthy Community Collaborative clients and, as necessary, provide interim housing prior to moving into HCC RRHH</li> <li>- Facilitate viewing, applications and leasing of private move-in with assistance for application fees, deposits through MDHA Flexible Assistance Fund</li> <li>- Complete SSI/SSDI Social Security Application &amp; Navigation services</li> <li>- Complete housing process of all reissued Dallas Housing Authority vouchers</li> <li>- Conduct bi-weekly resident meeting to inform of closure plans and available services</li> <li>- Conduct bi-weekly (Thursday and Day 2, 8-Noon) housing information fairs of housing options including emergency shelter, subsidized and private pay</li> <li>- Set up new emergency shelter beds in the CoC HMIS and train shelter intake staff</li> <li>- Begin move out of residents to designated Emergency Shelters</li> <li>- Provide Sector D residents with small storage bins, backpacks to move possessions</li> <li>- Inform Sector B and C residents of eminent closure Inform</li> </ul>	<ul style="list-style-type: none"> <li>- Complete fence/wrap of Sector E</li> <li>- Begin fence repair of Sector D</li> <li>- Conduct Dallas Police Department patrol briefings on encampment closure protocol</li> <li>- Inspect / maintain no trespassing signs</li> <li>- Remove trash bins and porto-potties form Sector E and move to Sector D</li> <li>- Distribute written Notice to Vacate to Sector D residents</li> <li>- Close Sector D</li> <li>- Post security at Sector A, E and D to prevent re-habitation of area</li> <li>- Finalize plan for closure of Sector B and C on or about May 4</li> <li>- Joint MDHA/City of Dallas Press Conference on the Final Stage of I-45 Encampment Closure Process</li> </ul>

**STAGE FOUR: CENSUS GOAL 0**

PEOPLE	SITE
<ul style="list-style-type: none"> <li>- Daily intensive on-site Case Management by MDHA, City of Dallas, MetroCare Services, CitySquare and other human services providers</li> <li>- Facilitate viewing, applications and leasing of private move-in with assistance for application fees, deposits through MDHA Flexible Assistance Fund</li> <li>- Complete SSI/SSDI Social Security Application &amp; Navigation services</li> <li>- Complete housing process of all reissued Dallas Housing Authority vouchers</li> <li>- Conduct bi-weekly resident meeting to inform of closure plans and available services</li> <li>- Conduct daily housing information of housing options including emergency shelter, subsidized and private pay</li> <li>- Continue move out of residents to designated Emergency Shelters</li> <li>- Provide remaining residents with small storage bins, backpacks to move possessions</li> </ul>	<ul style="list-style-type: none"> <li>- Develop draft policy on encampment protocols</li> <li>- Complete fence/wrap of Sector D</li> <li>- Begin fence repair of Sector B and C</li> <li>- Update Dallas Police Department patrol briefings on encampment closure protocol</li> <li>- Inspect / maintain no trespassing signs</li> <li>- Remove completely trash bins and porto-potties from Sector D</li> <li>- Distribute written Notice to Vacate to Sector B and C residents</li> <li>- Post security at Sector A, E and D to prevent re-habitation of area</li> <li>- Finalize plan for closure of Sector B and C on or about May 4</li> <li>- Joint MDHA/City of Dallas Press Conference on the Final Stage of I-45 Encampment Closure Process</li> <li>- Permanently Close Sectors B and C</li> <li>- Finalize City of Dallas Encampment Policy</li> </ul>

**I45 Encampment Progress DASHBOARD:      STAGE ONE: CENSUS GOAL 190, ACHIEVED 172**

**Week of 4/11/2016 - 4/18/2016    Census Monday morning 4/18/2016: 172**

**Documented Population Move outs:**

- 4/11/2015 One male, L, Turtle Creek through HCC assisted by Metrocare Services and Austin Street Center
- 4/12/2016 One male, R, Sector E. Secured social security check and birth certificate. Moved to private housing.
- 4/14/2015 One female, S, Moved to TH assisted by Metrocare Services and Nexus.
- 4/14/2016 One male/one female T & B, Sector A. Moved to private housing assisted by Metrocare Services.
- 4/14/2016 Five persons, One female, four males, B,A,M,F,& W, left accepting emergency shelter at Dallas Life.
- 4/15/2016 One male Y, Veteran. Moved to CoC funded PSH through Metrocare Services.
- 4/15/2015 One male/one female K & T, assisted by Dallas County HHS'
- 4/15/2015 One male, R, to Metrocare Services Safehaven

PEOPLE	MDHA Reporting	SITE	City Reporting
<ol style="list-style-type: none"> <li>1. Daily intensive on-site Case Management by MDHA, City of Dallas, Metrocare Services, CitySquare and other human services providers</li> <li>2. Complete identification of residents for The Cottages.</li> <li>3. Begin screening for eligible Healthy Community Collaborative clients.</li> <li>4. Identify 30 units of affordable private apartments, boarding homes for private move-in with assistance for application fees, deposits through MDHA Flexible Assistance</li> </ol>	<ol style="list-style-type: none"> <li>1. CM continues</li> <li>2. 10 I-45 residents screened and accepted into Cottages</li> <li>3. Two clients formally DOPSED and enrolled and in treatment/detox</li> <li>4. MDHA contracts with housing search, navigation and placement services to work directly with I45 advocates and Dallas County to identify housing. Will brief CM on Wed 4/13 at staffing meeting at MDHA to review by-name list and develop housing demographic list and review FlexFund process.</li> </ol>	<ol style="list-style-type: none"> <li>1. Complete site inspection and plan for physically securing site</li> <li>2. Complete Dallas Police Department encampment closure protocol</li> <li>3. Post no trespassing signs</li> <li>4. Finalize language and legal review of Notice To Vacate</li> <li>5. Remove trash bins and portopotties from Sector A and move to Sector B</li> <li>6. Distribute written Notice to Vacate to Sector A residents</li> </ol>	<ol style="list-style-type: none"> <li>1. Site inspections complete</li> <li>2. DPD Dallas Protocol Finalized. City officials agree on process for Notice to Vacate and site security for Sector A.</li> <li>3. No trespassing signs posted on 4/13-4/14.</li> <li>4. Notice to Vacate finalized and distributed to Sector A on 4/15/2016.</li> <li>5. Sector A bins and portopotties removed on 4/12 and 4/14</li> </ol>

PEOPLE	MDHA Reporting	SITE	City Reporting
<p>Fund</p> <ol style="list-style-type: none"> <li>5. Complete critical document processes for IDs</li> <li>6. Increase SSI/SSDI Social Security Application &amp; Navigation services</li> <li>7. Identify SSI/SSDI applicants requiring Parkland assistance for disability diagnosis and set appointment dates at The Stewpot</li> <li>8. Inform Sector A residents of imminent closure</li> <li>9. Provide Sector A residents with small storage bins, backpacks to move possessions</li> <li>10. Finalize housing plans for eligible veterans through VASH and SSVF</li> <li>11. Finalize procedure for re-referring residents with expired Dallas Housing Authority vouchers</li> <li>12. Conduct weekly resident meeting to inform of closure plans and available services</li> <li>13. Complete HMIS records of I45 residents including photos</li> <li>14. Finalize planning: participants and process for weekly (Thursday's 8-Noon) housing information fairs of housing options including emergency shelter, subsidized and private pay.</li> <li>15. Inform Sector E residents of imminent closure</li> </ol>	<ol style="list-style-type: none"> <li>4. Four affordable identified on 4/12, taking action now to try and secure</li> <li>5. Nearly 50 birth certificates received and are/will be dispersed to clients to get to the next level of IDs on Thursday, 4/14. Documents are copied and scanned and attached to HMIS records.</li> <li>6. Grace Disability Services will now work Monday, Wednesday and Thursday. MDHA will increase food and other incentives for the interview process.</li> <li>7. Parkland engaged to establish patient exams at Stewpot to identify clients to be diagnosed with a permanent disability to complete disability benefit application. Goal is to have designated appointments at The Stewpot week of 4/18</li> <li>8. Sector A was given verbal communication by Crain on 4/8 following City of Dallas distribution of "Notice of Closure" and again on 4/11 that Sector A was soon to close. Jonathon of City Square repeated again on 4/12.</li> <li>9. Most in Sector A have capacity to</li> </ol>	<ol style="list-style-type: none"> <li>7. Close Sector A</li> <li>8. Post security at Sector A to prevent re-habitation of area</li> <li>9. Finalize plan for closure of Sector E</li> <li>10. Secure Letter of Commitment with shelters to expand emergency shelter bed capacity</li> </ol>	<ol style="list-style-type: none"> <li>6. Notices hand delivered by Crisis Intervention Team in Collaboration with MDHA Case management to 7 persons.</li> <li>7. Closure date Tuesday, April 19 8:00 a.m.</li> <li>8. City of Dallas will secure the sector A space.</li> <li>9. City of Dallas finalizing method of securing Sector E.</li> <li>10. Verbal commitments offered by Dallas and UGM verbal commitment of 75 beds and participation in housing events week of 4/18/2016</li> </ol>

PEOPLE	MDHA Reporting	SITE	City Reporting
	<p>move things. MDHA will look at securing a small storage unit for two households who have not yet secured housing and have all their possessions with them.</p> <p>Purchasing back packs for A and E, Church drive for backpacks will occur 4/25 organized by two churches.</p> <p>10. One veteran being housed this week through CoC PSH MetroCare Vet bed</p> <p>11. DHA has provided detail for 17 voucher related clients. MDHA will learn the referral process and use CitySquare and Metrocare Services to conduct re-referrals. Report included:</p> <ul style="list-style-type: none"> <li>-1 is housed</li> <li>-13 will need re-referrals</li> <li>-2 can request a 30 days extension and</li> <li>-1 is waiting for unit to be ready for inspection.</li> </ul> <p>12. MDHA secured through CitySquare temporary regular office space for I45 Encampment Closure Information Center Monday mornings, Wednesday afternoons and Fridays. I45 Advocates will develop daily systematic method of</p>		

PEOPLE	MDHA Reporting	SITE	City Reporting
	<p>communication/check-in with residents at staffing meeting on 4/13.</p> <p>13. MDHA will continue photographing clients, scanning critical documents and documenting homelessness, HUD assessments and VI-SPDATs in the HMIS. Total records in HMIS project to date “MDHA Outreach and Assessment” for I-45 is approximately 260 records as of 4/14/2016.</p> <p>14. Housing option resident information scheduled for Monday mornings beginning 4/18/2016 and Wednesday Afternoons at I-45 resource room building 300 at CitySquare. Housing informational meetings will repeat for three weeks. Housing will include private housing, CoC funded PSH through Metrocare Services, Housing Crisis Center; and Emergency Shelters UGM, The Salvation Army and Dallas Life and others as identified.</p> <p>15. Sector E, has received Notice of Closure fliers and has had three verbal notices by MDHA of imminent closure within a week</p>		

<b>PEOPLE</b>	<b>MDHA Reporting</b>	<b>SITE</b>	<b>City Reporting</b>
	and to anticipate Notice to Vacate and told of the housing events this week. There is evidence that not all Sector E residents are as aware of events to more communication will be conducted each day this week as well as making bus passes available.		



Week of 4/18/2016 - 4/26/2016 Census Tuesday 4/26/2016: 101

Documented Population Move outs:

- One female, G, moved to Austin Street
- One male/ one female, W&D, moved out to private housing
- One male ,C, moved out to private housing
- One male, RT, moved to voucher private housing
- One female, V, moved to private housing
- Two females, D & V, moved to safe housing
- One male, T, Housing Crisis Center program
- One male, L, provided travel out of state back home
- One male, D, moved into assisted living facility
- One male, H, moved back home with family
- Four persons moved to interim housing before PSH
- Three males R & & Centered Austin Street
- 2 persons entering UGM programs
- 5 persons entering Dallas Life program
- Seven clients moved to Haskell and 30 encampment
- Three males and one female (G, T, J and M) moved to another encampment

PEOPLE	MDHA Reporting	SITE	City Reporting
<ol style="list-style-type: none"> <li>1. Daily intensive on-site Case Management by MDHA, City of Dallas, MetroCare Services, CitySquare and other human services providers</li> <li>2. Identify, as necessary, interim housing for I45 residents that will move to The Cottages</li> <li>3. Continue screening for eligible Healthy Community Collaborative clients and begin services to accepted clients</li> <li>4. Facilitate viewing, applications and leasing of private move-in with</li> </ol>	<ol style="list-style-type: none"> <li>1. Case Management continues daily with increased focus on securing housing options. City of Dallas Community Court workers completing case loads week of 4/25.</li> <li>2. Potential The Cottages clients are being identified. First option is emergency shelter, temporary transitional shelter.</li> <li>3. HCC partners agreed to a plan to house chronic unsheltered homeless during and after the I-45 encampment closure. The plan includes new street outreach hires the week of May 4 that will connect with clients that are not</li> </ol>	<ol style="list-style-type: none"> <li>1. Complete fence of Sector A</li> <li>2. Begin fence repair of Sector E</li> <li>3. Conduct Dallas Police Department patrol briefings on encampment closure protocol</li> <li>4. Inspect / maintain no trespassing signs</li> <li>5. Distribute written</li> </ol>	<ol style="list-style-type: none"> <li>1. <b>SECTOR A CLOSED. SECTOR E CLOSED.</b> Sector A landscape perimeter trimming, clean up completed. Fencing 75% complete.</li> <li>2. New and repair fencing begun in Sector E and D.</li> <li>3. Police maintain site presence and security.</li> <li>4. All No Trespassing signs remain secured. Additional signs ordered for other TXDOT property locations at Haskell and 30.</li> </ol>

PEOPLE	MDHA Reporting	SITE	City Reporting
<p>assistance for application fees, deposits through MDHA Flexible Assistance Fund</p> <ol style="list-style-type: none"> <li>5. Continue any un-resolved critical document processes for IDs</li> <li>6. Continue SSI/SSDI Social Security Application &amp; Navigation services</li> <li>7. Conduct Parkland patient assessments at The Stewpot</li> <li>8. Finalize housing plans for eligible veterans through VASH and SSVF if still in residence under I-45</li> <li>9. Process all re-referred residents with expired Dallas Housing Authority vouchers</li> <li>10. Conduct bi-weekly resident meeting to inform of closure plans and available services</li> <li>11. Conduct bi-weekly (Thursday and Day X, 8-Noon) housing information fairs of housing options including emergency shelter, subsidized and private pay</li> <li>12. Conduct Case Manager/Emergency Shelter coordinating meeting</li> <li>13. Provide Sector E residents with small storage bins, backpacks to move possessions</li> <li>14. Inform Sector D residents of eminent closure</li> </ol>	<p>housed or in shelter but engaged in the I45 encampment effort. Other targeted clients will also include those encamped near the Dallas Heritage Village. Any enrollees into the HCC will have to meet the eligibility requirements of being Priority 1-4, chronic homeless, and agreeing to participate in the HCC program.</p> <ol style="list-style-type: none"> <li>4. MDHA contracted housing search specialist and Dallas County staff identifying units and negotiating with landlords. Six pending move out this week, 10 by May 3.</li> <li>5. Twice weekly trips to DPS, StewPot, Dallas City Hall continue. Where necessary, copies of documents are provided to client and originals maintained at MDHA until final housing or other document needs have been met.</li> <li>6. &amp; 7 Social Security benefits navigation continues focusing on finalizing applications. Challenge is in securing a medical exam to confirm disability. Connected with Parkland to identify existing patients with providers to complete paperwork.</li> <li>8. Family Endeavors has been referred two clients. Pending RRH housing in progress. One Veteran seen by VA multiple times.</li> </ol>	<p>Notice to Vacate to Sector E residents Thursday 4/21</p> <ol style="list-style-type: none"> <li>6. Remove trash bins and porto-potties from Sector E and move to Sector D</li> <li>7. Close Sector E Tuesday 4/26</li> <li>8. Post security at Sector A and E to prevent re-habitation of area</li> <li>9. Finalize plan for closure of Sector D</li> </ol>	<ol style="list-style-type: none"> <li>5. Notices to Vacate Sector E distributed by City of Dallas and MDHA Staff conducted 4/21. Notices to Vacate D distribute by City of Dallas and MDHA 4/25 and again on 4/26 for residents that moved from E to D.</li> <li>6. Extra trash bins put in E and D. Porto-potty to be removed from E Tuesday, 4/26.</li> <li>7. Sector E closure set for 4/26.</li> <li>8. Security detail observing Sector A and Sector E.</li> <li>9. Sector D closure plan established during city/MDHA staff meeting 4/21 including finalizing the entire closure plan timeline. D closes 4/29 then B and C on 5/3.</li> </ol>

PEOPLE	MDHA Reporting	SITE	City Reporting
	<p>9. MDHA coordinating specific DHA vouchers two for extensions. Majority have to go through re-referral process.</p> <p>10. There have been no meetings. MDHA staff is walking noticed areas daily working one on one with fliers and information.</p> <p>11. Housing information sessions occurring on Monday and Wednesdays including multiple services, housing search, shelters and continue critical documents, social security and other misc. flex fund needs.</p> <p>12. MDHA met with Dallas Life and UGM. Emergency Shelters participated in Wednesday morning staffing to coordinate efforts. Dallas Life and UGM are actively recruiting residents on site.</p> <p>13. Three residents accepted bags. Four residents assisted with storage facility for belongings.</p> <p>14. MDHA informed all areas of the rolling closures with a notice on Friday 4/22.</p>		

Week of 4/27/2016 - 4/29/2016 Census Monday May 2, 2016: **77**

**Some of the Documented Population Move outs 4/27 – 4/29:**

- One female, B moved to UGM
- One female / one male C & R moved to private apartment
- One female moved to Austin Street
- One male, B, moved to shared housing
- One female, H, moved to Austin Street
- Two men, K & F, moved to Dallas Life
- One female, S, moved to transitional housing
- Two females, S & V, moved to transitional hotel before PSH
- One male, T, went to veteran shared housing
- One male vet, M, to Family Endeavors RRH

PEOPLE	MDHA Report	SITE	City of Dallas Report
<ol style="list-style-type: none"> <li>1. Daily intensive on-site Case Management by MDHA, City of Dallas, MetroCare Services, CitySquare and other human services providers</li> <li>2. Identify, as necessary, interim housing for HCC residents that will move to HCC RRH</li> <li>3. Provide services to Healthy Community Collaborative clients and, as necessary, provide interim housing prior to moving into HCC RRH</li> <li>4. Facilitate viewing, applications and leasing of private move-in with</li> </ol>	<ol style="list-style-type: none"> <li>1. Case Management continues with focus on final housing connections and move out of current caseloads.</li> <li>2. HCC potential program participants are being documented for priority status by MDHA and Austin Street.</li> <li>3. HCC program enrollees are being housed in treatment and Austin Street Center.</li> <li>4. Over \$8,000 in flex funds expended 4/14 - 4/29 on housing, ID and transportation related costs.</li> <li>5. SS navigation continues scaling back</li> </ol>	<ol style="list-style-type: none"> <li>1. Complete fence/wrap of Sector E</li> <li>2. Begin fence repair of Sector D</li> <li>3. Conduct Dallas Police Department patrol briefings on encampment closure protocol</li> <li>4. Inspect / maintain no trespassing signs</li> <li>5. Remove trash bins and porto-potties form</li> </ol>	<ol style="list-style-type: none"> <li><b>1. SECTOR A, E AND D CLOSED.</b></li> <li>2. Fencing secured for A, E and D.</li> <li>3. Dallas Police conducts regular patrols of the area to assure no rehabilitation of closed sections.</li> <li>4. No Trespassing signs remain secured. Additional No Trespassing signs being printed for other TXDOT locations</li> </ol>

<p>assistance for application fees, deposits through MDHA Flexible Assistance Fund.</p> <ol style="list-style-type: none"> <li>5. Complete SSI/SSDI Social Security Application &amp; Navigation services</li> <li>6. Complete housing process of all reissued Dallas Housing Authority vouchers</li> <li>7. Conduct bi-weekly resident meeting to inform of closure plans and available services</li> <li>8. Conduct bi-weekly (Thursday and Day 2, 8-Noon) housing information fairs of housing options including emergency shelter, subsidized and private pay</li> <li>9. Set up new emergency shelter beds in the CoC HMIS and train shelter intake staff</li> <li>10. Begin move out of residents to designated Emergency Shelters</li> <li>11. Provide Sector D residents with small storage bins, backpacks to move possessions</li> <li>12. Inform Sector B and C residents of eminent closure Inform</li> </ol>	<p>to those with active applications in play.</p> <ol style="list-style-type: none"> <li>6. Two households received re-issued vouchers.</li> <li>7. Communication is done daily through the housing/information fairs, fliers and tent to tent by MDHA staff.</li> <li>8. Housing fairs conducted on Monday and Wednesday 4/25 and 4/27 and again on 5/2 with participation from shelters, treatment centers, shared housing programs and the housing navigation teams.</li> <li>9. No action has happened to expand shelter participation in HMIS.</li> <li>10. Move out to shelters is offered on demand. Soupmobile, Dallas Crisis Intervention Team are transporting persons to shelter. Dallas Life recruiting and transporting. Shelters will be on site Monday May 2 and Tuesday May 3 for recruitment and transport.</li> <li>11. Backpacks, bags and trash bags made available by MDHA for each sector closeout.</li> <li>12. All sectors have been repeated notified in writing and verbally of closure.</li> <li>13. MDHA conducted census 5/2 at Dallas Heritage Village (4) and Haskell and I30 (63).</li> </ol>	<p>Sector E and move to Sector D</p> <ol style="list-style-type: none"> <li>6. Distribute written Notice to Vacate to Sector D residents</li> <li>7. Close Sector D</li> <li>8. Post security at Sector A, E and D to prevent re-habitation of area</li> <li>9. Finalize plan for closure of Sector B and C on or about May 4</li> <li>10. Joint MDHA/City of Dallas Press Conference on the Final Stage of I-45 Encampment Closure Process</li> </ol>	<ol style="list-style-type: none"> <li>5. Trash Bin and porto-potties removed and re assigned to final area. Additional trashbins dropped at B and C.</li> <li>6. Notice to Vacate were distributed to D and redistributed to new D residents moving form Sector E. Notices to Vacate were distributed to B and C residents on Thursday 4/28 for closure on May 3, 2016 8:00 am.</li> <li>7. Sector D closed on Friday, 4/29 by 9:30 am</li> <li>8. Security detail assisted smooth process for contractors to conduct Sector D clean up and fencing.</li> <li>9. Final procedures for closure of sector B and C made on 4/28 and 4/29 to include same procedure and having sector B and sector C emptyout on different streets in order to not minimize traffic and congestion.</li> <li>10. City released information to the media on 4/28 on the encampment closure process.</li> </ol>
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**Census Wednesday May 4, 2016: 0**

**Move Out/Re Housing as of May 4, 2016**

11 persons moved in with friends or family.

2 persons are in hospital inpatient

33 persons permanently housed through private housing, permanent supportive housing, or transitional housing programs.

3 persons are in jail

32 persons moved to an emergency shelter

9 persons temporarily housed in motel until permanent housing is completed and ready for move-in

2 persons are in inpatient treatment that will graduate to rapid rehousing program.

**Estimate census at encampment at Haskell and I-30 5/5/2016:** 57 tents, 63 persons, 31 persons known on case management by-name list.

**Estimate census at encampment at Coombs to Grand 5/5/2016:** 85 tents, 79 persons, 57 persons known on case management by-name list.

PEOPLE	CLIENT REPORT	SITE	SITE REPORT
<ol style="list-style-type: none"> <li>1. Daily intensive on-site Case Management by MDHA, City of Dallas, MetroCare Services, CitySquare and other human services providers</li> <li>2. Facilitate viewing, applications and leasing of private move-in with assistance for application fees, deposits through MDHA Flexible Assistance Fund</li> <li>3. Complete SSI/SSDI Social Security</li> </ol>	<ol style="list-style-type: none"> <li>1. Case Management continued throughout the process.</li> <li>2. Clients were connected to apartments through agency staff and contracted housing placement specialist.</li> <li>3. SSI/SSDI applications are near final. Four clients will</li> </ol>	<ol style="list-style-type: none"> <li>1. Develop draft policy on encampment protocols</li> <li>2. Complete fence/wrap of Sector D</li> <li>3. Begin fence repair of Sector B and C</li> <li>4. Update Dallas Police Department patrol briefings on encampment closure</li> </ol>	<ol style="list-style-type: none"> <li>1. Draft policies are being drafted by City of Dallas, Dallas Police Crisis Intervention and MDHA to be reviewed and finalized around May 27.</li> <li>2. Sector D closed, cleared and fenced.</li> <li>3. Sectors B and C closed,</li> </ol>

<p>Application &amp; Navigation services</p> <ol style="list-style-type: none"> <li>4. Complete housing process of all reissued Dallas Housing Authority vouchers</li> <li>5. Conduct bi-weekly resident meeting to inform of closure plans and available services</li> <li>6. Conduct daily housing information of housing options including emergency shelter, subsidized and private pay</li> <li>7. Continue move out of residents to designated Emergency Shelters</li> <li>8. Provide remaining residents with small storage bins, backpacks to move possessions</li> </ol>	<p>complete application processes week of May 9.</p> <ol style="list-style-type: none"> <li>4. Two clients awaiting inspections before move-in.</li> <li>5. Fliers were distributed twice a week informing of available services.</li> <li>6. Housing / information sessions occurred on April 29 and May 2.</li> <li>7. 32 total residents known to have moved to an emergency shelter.</li> <li>8. Residents were assisted with packing and moving personal items including four provided with storage space until housing is secured.</li> </ol>	<p>protocol</p> <ol style="list-style-type: none"> <li>5. Inspect / maintain no trespassing signs</li> <li>6. Remove completely trash bins and porto-potties form Sector D</li> <li>7. Distribute written Notice to Vacate to Sector B and C residents</li> <li>8. Post security at Sector A, E and D to prevent re-habitation of area</li> <li>9. Finalize plan for closure of Sector B and C on or about May 4</li> <li>10. Joint MDHA/City of Dallas Press Conference on the Final Stage of I-45 Encampment Closure Process</li> <li>11. Permanently Close Sectors B and C</li> <li>12. Finalize City of Dallas Encampment Policy</li> </ol>	<p>cleared and fenced.</p> <ol style="list-style-type: none"> <li>4. Dallas Police, along with city staff and MDHA staff briefed on April 28 and May 5.</li> <li>5. No Trespassing signs secured. Additional No Trespassing signs installed at Haskell and I30 encampment on May 5.</li> <li>6. All trash-bins and portopotties removed.</li> <li>7. All residents were properly notified.</li> <li>8. Security and regular patrols have secured area. One breach on afternoon of May 3 resulted in a fire that was quickly contained and fence repaired.</li> <li>9. Sectors B and C were cleared on time.</li> <li>10. Briefing to be held on Monday, May 9.</li> <li>11. B and C Closed on Tuesday, May 3 by 10:45 a.m.</li> <li>12. Draft policies being developed and will be reviewed and finalized in May.</li> </ol>
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